

# ROAD TO YOUR FIRST CLASS

CONDITIONAL ACCEPTANCE TO START OF CLASS

I HAVE ACCEPTED MY CONDITIONAL OR FINAL OFFER

1

I RECEIVED MY STUDENT NUMBER AND PASSWORD VIA EMAIL

1.1



I DID NOT RECEIVE AN EMAIL WITH MY STUDENT NUMBER AND PASSWORD

CREATE YOUR PERSONAL PASSWORD [\(click here\)](#)

1.2



PHONE CLIENT SERVICES  
021 808 9111/  
[info@sun.ac.za](mailto:info@sun.ac.za)

## DECEMBER

LOG ONTO THE ONBOARDING PROGRAMME [\(click here\)](#)

2



MY USERNAME AND PASSWORD DOESN'T WORK



RESET YOUR PASSWORD: [\(click here\)](#)



I STILL CAN'T ACCESS: [onboardingsu@sun.ac.za](mailto:onboardingsu@sun.ac.za)



NOTE:  
SUNLEARN IS ZERO RATED

YOU ARE ENCOURAGED TO COMPLETE THE ONBOARDING PROGRAMME BEFORE THE START OF THE WELCOMING WEEK

## JANUARY

I HAVE RECEIVED A FINAL OFFER

3



I DIDN'T RECEIVE A FINAL OFFER

I DID NOT QUALIFY FOR A FINAL OFFER



APPLY FOR RECONSIDERATION / PROGRAMME CHANGES / EDP [\(click here\)](#)



APPLY FOR SciMathUS [\(click here\)](#)



3.1

ACCEPT YOUR FINAL OFFER *(Within 3 days)*



SIGN INTO THE APPLICATION PORTAL USING YOUR APPLICATION ID [\(click here\)](#)



IF YOU STILL DON'T SEE ANY COMMUNICATION [info@sun.ac.za](mailto:info@sun.ac.za)

## JANUARY

E-REGISTRATION STARTS [\(click here\)](#)

4



RESET PASSWORD [\(click here\)](#)



IF YOU ARE UNABLE TO DO E-REGISTRATION, SEE STEP 5.1 FOR ON-CAMPUS REGISTRATION DETAILS

4.1

ONBOARDING SHOULD BE COMPLETE

## FEBRUARY

START OF FACULTY SPECIFIC WELCOMING PROGRAMMES [\(click here\)](#)

5

ON-CAMPUS REGISTRATION [\(click here\)](#)

5.1

ACCESS YOUR PROOF OF REGISTRATION LETTER [\(click here\)](#)

5.2

COLLECT STUDENT CARD

5.3

DO TECHNOLOGY ONBOARDING NOW [\(click here\)](#)

5.4



TAKE PROOF OF REGISTRATION AND PAYMENT ALONG

## FEBRUARY

DOWNLOAD YOUR TIMETABLE: [\(click here\)](#)

6

FIND YOUR LECTURE VENUES

6.1

READ YOUR MODULE FRAMEWORKS ON SUNLearn [\(click here\)](#)

6.2



DOWNLOAD THE FACILITIES APP [android play store](#) (iOS version not currently supported)

**FEBRUARY: I'M READY FOR MY FIRST DAY OF CLASS!**

PLEASE CONTACT CLIENT SERVICES FOR MORE INFORMATION  
**[info@sun.ac.za](mailto:info@sun.ac.za) or +27(0) 21 808 9111**